

NEW NAME, SAME GREAT TEAM AND SERVICE!



RIO VERDE
UTILITIES
IS NOW
EPCOR.



We're pleased to announce that Rio Verde Utilities, your local water and wastewater service provider, is now EPCOR.

The Rio Verde team is still committed to providing the great service you've been accustomed to and has transitioned to the EPCOR brand.

With a rich 125-year history, EPCOR is a trusted provider of water, power and natural gas utility services to over one million consumers in North America. We're a recognized leader in our commitment and service to our customers and the communities where we work and live. In the United States, EPCOR provides water, wastewater and natural gas services to more than 360,000 people in 37 communities and 15 counties across Arizona, New Mexico and Texas. We're proud to be your water and wastewater services provider.

On March 1, 2019 EPCOR became your new water and wastewater services provider. We look forward to getting to know you better.

WE'RE HERE TO HELP!

Before you receive your first bill from EPCOR in March, you'll receive information about how to read your new bill, payment options and other helpful customer service tools that will be available to you. Your March bill will contain your new EPCOR account number, any outstanding balance owed to Rio Verde Utilities, and charges for your water and wastewater services since your meter was last read.

QUESTIONS?

You can reach a member of our Customer Care team 24 hours a day, 7 days a week at **1.800.383.0834**, by email at **mywater@epcor.com** or visit us on the web at **epcor.com**.

You can also visit us in person at our Fountain Hills location at 12021 North Panorama Drive.

Please pay any bills received from Rio Verde Utilities as you normally would until March 22, 2019. Over the weekend of March 23 and 24 we will transition your account to EPCOR's billing system — you will not be able to access your account during that time. On March 25, you will be able to service your new EPCOR account and EPCOR's payment portal and mobile application.



JOIN US TO LEARN MORE

Our goal is to make your transition to EPCOR as seamless as possible. We invite you to an open house to learn more and meet our team.

Thursday, March 14 – 6 to 7:30 pm

Church of the Verdes
25609 N Danny Lane
Rio Verde, AZ 85263